FLEET COPY: 1 POSTED: 10/05/20 11:32 am CDT

AM106743

JX Peterbilt - Madison

4205 Anderson Road Madison, Wisconsin 53704 Phone: (608) 241-4101





Case Number: 7342531 - Repair Order Number: 28615 Purchase Order Number: n/a Service Writer: Teague, Robert - Case Date: 10/01/20 01:24 pm CDT

Town Of Primrose	Unit #: AM1	Unit #: AM106743					
Address: 8468 COYNTY HWY A	Asset:	2010 Peterbilt 340	Miles	75,026			
JUDD, WI 53593	Serial #:	AM106743	Warranty Sta				
Phone: (608) 206-1130	VIN:	2NPRHN8XXAM106743	In Service:	10 Years 10 Months			
Fax:	Engine:	PX-8			exa		
Cust #: 28468	Engine Hours: 0						
					E B		

Complaint:

CUSTOMER COMPLAINT OIL LEVEL RAISES WITHOUT ADDING, CHECK OIL PAN, RUSTED AND THE CUSTOMER DOES NOT WANT PROBLEMS IN THE NEAR FUTURE. SQUEALING /AIR LEAK AT THE UNITS TURBO.

Operation	Operation	Labor	Parts	Core Charge	Total
1	JX Courtesy Vehicle Assessment - 1052	\$25.00	\$0.00	\$0.00	\$25.00
2	A/C Sys Insp July N20MAYDEC1443 - 2056 - JX	\$50.00	\$0.00	\$0.00	\$50.00
3	ENGINE GROUP - 45000000 - JX	\$144.99	\$0.00	\$0.00	\$144.99
	Complaint: CUSTOMERS COMPLAINT THAT THE UNITS OIL LEVEL RAISES OVER THE FILLED MARK WITHOUT ADDING ANY.				
4	ENGINE GROUP - 45000000 - JX Parts: (1.0) FILTER-OIL, (1.0) GASKET-OIL PAN, (1.0) PAN-OIL	\$72.50	\$749.67	\$0.00	\$822.17
	Complaint: CUSTOMER REQUEST TO INSPECT THE UNIT OIL PAN AND ADVISE. CUSTOMER NOTICED THAT THERE WAS ALOT OF RUST BUILD UP, THEY DO NOT WANT ANY LEAKS IN THE NEAR FUTURE.				
5	TURBOCHARGER - 43004000 - JX	\$36.25	\$0.00	\$0.00	\$36.25
	Complaint: CUSTOMER COMPLAINT THAT THERE IS SQUEALING OR AIR LEAK AT THE UNITS TURBO AREA, CHECK AND ADVISE.				
6	Maintenance Special - Minor Electrical - 2036 - JX	\$101.49	\$0.00	\$0.00	\$101.49
	Complaint: CUSOTMER REQUESTS TO DIAGNOSE THE LH BOX MARKER LAMP INOP.				
7	EXHAUST FLEX PIPE - 43003017 - JX Parts: (1.0) KIT-BELLOWS, W/CLAMPS&GSKTS	\$202.99	\$202.99 \$289.37	\$0.00	\$492.36
	Complaint: CUSTOMER COMPLAINT OF THE FLEX BETWEEN THE TURBO AND DPF IS LEAKING.				
8	FILTER - DIESEL PARTICULATE (DPF) - 43001053 - JX Parts: (1.0) CLAMP-T BOLT, (1.0) KIT,PARTICULATE FILTER, (1.0) MODULE,INLET CATALYST Core: \$420.62, (1.0) MODULE-INLET, (1.0) MODULE-OUTLET, (3.0) CLAMP, (3.0) GASKET- AFM DEVICE	\$724.95	\$7,869.27	\$420.62	\$9,014.84
	Complaint: CUSTOMER REQUESTS TO REPLACE DPF AND OUTLET HOUSING DUE				

	TO WORN FLANGES. CUSTOMER ALSO REQUEST TO UPDATE THE DOC TO THE INTERMITENT DUTY PART.				
9	EXHAUST MANIFOLD - 43002001 - JX Parts: (1.0) GASKET-DRAIN OIL, (1.0) KIT,ICP TURBOCHARGER Core: \$1,050.03, (1.0) KIT-VG TUR ACT SERVICE, (1.0) O-RING, (1.0) O-RING, (1.0) SEAL O-RING, (1.0) SEAL,O RING, (1.0) SEAL-INTERNAL, (12.0) SCREW,HEX FLANGE HEAD CAP, (4.0) NUT-REGULAR HEXAGON, (4.0) STUD, (4.0) WASHER-SEALING, (6.0) GASKET-EXHAUST MANIFOLD	\$826.44	\$5,270.45	\$1,050.03	\$7,146.92
	Complaint: CUSTOMER COMPLAINT OF THE EXHAUST MANIFOLD IS LEAKING AT #6 GASKET. UNIT ALSO HAS VGT TURBO FAULTS. QUTOE TURBO/ACTUATOR PACKAGE.				
10	FUEL INJECTOR - 44004001 - JX Parts: (1.0) SEAL,INJECTOR, (1.0) TUBE,INJECTOR FUEL SUPPLY, (1.0) TUBE,INJECTOR FUEL SUPPLY, (1.0) TUBE,INJECTOR FUEL SUPPLY, (1.0) TUBE,INJECTOR FUEL SUPPLY, (1.0) TUBE,INJECTOR FUEL SUPPLY, (1.0) TUBE-INJECTOR FUEL SUPPLY, (1.0) TUBE-INJECTOR FUEL SUPPLY, (6.0) KIT, INJECTOR Core: \$337.94, (6.0) RETAINER-INJECTOR FUL SUP CN, (6.0) SEAL	\$681.45	\$5,869.13	\$2,027.64	\$8,578.22
	Complaint: CUSTOMER REQUESTS TO REPLACE INJECTORS AND TUBES WITH UPDATED PARTS. QUOTE ALL EXTERNAL FUEL LINES, THERE IS HEAVY CORROSION ON THE LINES AND THEY ARE LIKELY TO BREAK WHEN REMOVED.				
11	Cummins Aftertreatment Maintenance Special W / DEF - 1054 - JX Parts: (1.0) CLEANING SOLUTION-EGR GALLON	\$652.46	\$65.10	\$0.00	\$717.56
	Complaint: CUSTOMER REQUESTS TO REMOVE AND CLEAN THE EGR COOLER AND TO REMOVE AND CLEAN THE INTAKE SYSTEM OF EXCESSIVE SOOT BUILDUP. CLEAN ALL PORTS AND SENSORS.				
12	OIL PAN - 45013001 - JX Parts: (1.0) GASKET <mark>-OIL PAN,</mark> (1.0) PAN-OIL	\$304.48	\$706.27	\$0.00	\$1,010.75
	Complaint: CUSTOMER COMPLAINT OF THE OIL PAN IS LEAKING FROM CORROSION HOLES IN THE PAN.				
	10/1/2020 at 02:28 pm CDT] - Unit AM106743 was checked in at JX Peterbilt - Madison, arrival time: 10/1/2020 at 02:26 pm CDT.	I	1		\$20,819.26
	Repair status set to Checked-in.			Labor: Core:	\$3,823.00 \$3,498.29
-	10/5/2020 at 11:32 am CDT] - Approval Requested for the estimate version 1,		ŀ	laz. Waste:	\$0.00
	otal \$30,057.53. <u>View the estimate</u> . Repair status set to Hold (auth).		-	Shop:	\$350.00
,,				Freight:	\$0.00
			_	Tax:	\$1,566.98
			_	TOTAL: S	\$30,057.53